



## QUALITY POLICY

STFA, as an organization that meets customer expectations and implements quality management system requirements and carries out construction projects, soil investigation and drilling, engineering, design, and consultancy services, is committed to achieving operational excellence in all its processes.

The Quality Policy of STFA to:

- Understand and meet the needs and expectations of our customers and ensure sustainability of customer satisfaction,
- Provide products and services on time, with high quality and at the most cost-effective level,
- Collaborate with suppliers, subcontractors, and partners to meet the highest quality standards of materials and services,
- Provide high quality construction services and invest in the training, development, and empowerment of its employees to ensure that they are equipped with the necessary knowledge and skills,
- Fulfill the Quality Management System requirements and all applicable legal obligations,
- Identify all risks and opportunities related to the Quality Management System and take necessary measures to mitigate risks,
- To assess environmental impacts and the potential effects of climate change on its operations, and to consider the expectations of relevant interested parties in this context,
- Maintain continuous improvement by monitoring, measuring, and analyzing its performance for identifying areas of improvement by integrating the Quality Management System has established with all its activities,
- Encourage the participation of all relevant parties by adhering to STFA principles and policies.

**Recep ÇİMEN**  
General Manager  
STFA Construction Group